



STANDARD TERMS AND GENERAL CONDITIONS

Following are liquidoranges STUDIO, LLC Standard Terms and General Conditions. Unless specifically mentioned otherwise in your Proposal, these Terms and General Conditions shall apply. Acceptance of your Proposal constitutes acceptance of these Terms and General Conditions, including any additional Terms and General Conditions included within your Proposal.

GENERAL CONDITIONS	<ol style="list-style-type: none"> 1. An approved Proposal is required to commence production. 2. A Purchase Order (PO) issued by you to us is required. 3. We collect sales tax from all end-user clients. All resellers, not for profit, public agencies must provide us with your tax-exempt documentation or you will be charged sales tax.
TERMS	<p>All glass is custom fabricated specifically for your project. Fabrication drawings must be reviewed, approved, signed, and returned to us. Review of these drawings includes confirming all dimensions, final artwork, number of pieces, any special requirements.</p> <p>A deposit of 50% of Proposal total is due to place order. Deposit must be received prior to commencement of manufacturing. Balance 50% is due prior to release of product to freight carrier. Upon acceptance of this proposal, an invoice will be sent to you. No product will ship without receipt of payment in full. At this time we do not offer financing or lines of credit.</p>
PRICING	<p>All Proposals submitted require approval prior to commencement of production. An approved Proposal is a guarantee of cost. liquidoranges STUDIO, LLC reserves the right to refuse any Purchase Order (PO) with a value different from the approved Proposal.</p> <p>We calculate square footage to the nearest next even inch (round up method).</p>
CRATES	<p>Glass is packed according to safe handling and shipping criteria. Wooden crates are custom fabricated to accommodate your glass pieces to ensure proper protection during shipping. Crate construction is quoted based on base labor and materials costs and is quoted as an individual line item on your Proposal. Maximum capacity for crates is 2,000 lbs. Number of crates required to ship your glass is a combination of glass size, glass weight, economies of similar sizes combined within the maximum weight limit, and not necessarily based on gross glass weight alone.</p>
FREIGHT	<p>liquidoranges STUDIO, LLC utilizes nationally established freight carriers, sourced to us based on the most competitive rates according to destination, crate sizes and number. We obtain a hard quote from the carrier and this cost is quoted as an individual line item on your Proposal. It is your responsibility to advise us prior to finalization of the Proposal whether any special circumstances or delivery needs must be accommodated, including but not limited to Residential delivery, lift-gate equipped truck, etc. Under no circumstances are we able to provide manpower upon delivery other than lift-gate off-loading of crates. It is your responsibility for moving crates once off-loaded.</p> <p>If items are damaged, it is your obligation to examine and document the condition of each shipping container, and immediately bring to the driver/freight carrier's attention. If damage is apparent at time of receipt, please indicate on the shipping company's delivery documentation the description of loss or damage. It is your obligation to provide us with all documentation so we may file a claim with the carrier's insurance to recover loss, including but not limited to photographs of each item damaged, noting piece numbers, etc. Without this, we will have limited means to recover damages on your behalf and you will be obligated to cover the cost for all replacement.</p>
ENERGY SURCHARGE	<p>Energy Surcharges are energy costs associated with the manufacture and fabrication of your glass, including but not limited to electricity and natural gas. Energy costs are volatile and are adjusted quarterly. Energy Surcharge is quoted as an individual line item on your Proposal.</p>
TECHNICAL REQUIREMENTS	<p>liquidoranges STUDIO, LLC does not provide structural engineering, wind load analysis, building code review, jurisdictional and governing body interaction and/or design representation on your behalf. We are producing your glass to your specifications. We may advise you to obtain further technical support, however such advice does not constitute acceptance of responsibility for engineering and technical support. liquidoranges STUDIO, LLC shall not be held liable for any engineering, analysis, testing, code compliance unless specifically agreed to in our Proposal.</p> <p>Our glass must be used with approved glazing materials. These materials may be called out on the Fabrication Drawings submitted for your approval. If you have any questions regarding compatibility of materials, please contact us directly for more information.</p> <p>Tempered glass may require an ASTM compliant logo permanently etched. You should confirm with your local officials having jurisdiction regarding this requirement. liquidoranges STUDIO, LLC does not include this logo as typical.</p>
WARRANTIES	<p>liquidoranges STUDIO, LLC's standard warranties are applicable. Heat strengthened and tempered glass may exhibit lines, ripples known as strain patterns. These patterns are not normally visible but may become visible under certain light conditions. This is a normal characteristic of this type of glass and should not be mistaken as discoloration or non-uniformity of tint or color. We always recommend a full size mockup on large projects, and samples during the approval process.</p>
CLAIMS	<p>All glass must be inspected fully upon receipt, and without delay. liquidoranges STUDIO must be notified within five (5) working days of your receipt of product for claim to any possible manufacturing damage, including but not limited to scratches, chips, bubbles, lamination defects, etc. Photographic documentation is required, along with any piece numbers. Any claim after this period will not be honored.</p> <p>liquidoranges STUDIO, LLC will cover the cost to remanufacture glass agreed to as defective, including crating and freight. Resolution of a claim shall not include any non-manufacturing, non-fabrication costs, such as installation, cost of job delays, penalties, or any third party claim resulting from the replacement of glass.</p>

Integrating Art With Architecture Through Glass

liquidoranges STUDIO, LLC

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